

formpak NEWSLETTER

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Welcome to the Formpak Newsletter. This newsletter will give you the latest Formpak news, updates and highlights. We'll also share some future updates and features we have in development.

FORMPAK NEWS

Happy New Year! Formpak was founded in 1982, which means we are now entering its fourth different decade, second different century and second different millennia (not bad for a software company!). After our biggest year for team growth in 2019, we are ready and excited for an incredibly busy 2020!

As mentioned in our October Newsletter, we expanded both our Support and Development Teams last year. Over the past 12 months we've also been delighted by the success and growth of our customers too! This has led to a record number of upgrades to Formpak Licenses and a surge in demand for system updates.

We have also seen the software being used to a greater depth and complexity. This is evident in the number of requests for custom documents. Many of which feature sophisticated functionality with new logic required to facilitate it. Our training days also had a higher attendance in 2019, with a keen interest in many of the advanced areas of Formpak.

SECURITY ENHANCEMENTS

To help maintain a secure environment for our customers, we have introduced the following enhancements:

Additional Password Criteria

All new passwords will need to contain at least:

- 8 characters
- 1 number
- 1 uppercase
- 1 lowercase
- 1 special character

Please note that existing passwords will remain valid.

Locking Failed Login Attempts

This feature has configurable options for; the number of failed login attempts, the duration of the failed login period and the duration of the lockout period.

Please note that this feature will not take effect until the options are configured in 'Manage Application Settings'.



SECURITY ENHANCEMENTS CONTINUED...

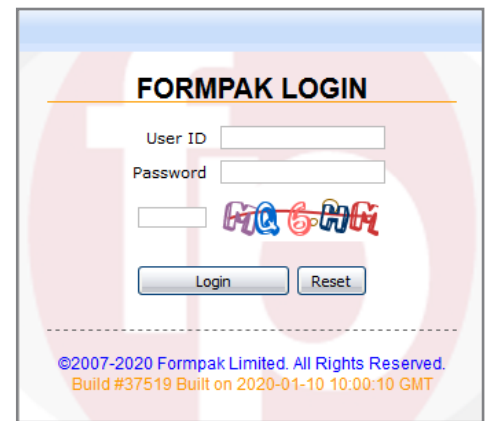
Captcha

This adds an extra layer of security when signing into Formpak. This feature can be activated in 'Manage Application Settings'.

'https' Security Headers

Formpak is now configured to enable the use of https URLs. However customers will need a relevant https security certificate before this can be utilised.

These new features are already available from version 37241 onwards. If you would like to schedule a system update to start using these features please contact us.



Formpak login screen with new Captcha security field

IFRA 49th AMENDMENT

The 49th Amendment to IFRA has been issued, officially dated 10th January 2020.

Formpak has implemented these amendments by introducing a new group of properties and new IFRA Certificates. The IFRA 49th Amendment is a different scheme to 48th and prior, and therefore they are independent of each other. We anticipate customers will have both schemes running on their systems for a period of time, so results can be compared between each scheme and also to allow time for additional data to be gathered on essential oils and third party mixtures.

Following is now available to customers (by request):

- IFRA 49 Categories property group
- New style IFRA Certificates
- IFRA 49 Data

If you would like more information regarding this please contact us.

IFRA / IOFI LABELLING MANUAL 2019

The latest version of the IFRA / IOFI Labelling Manual was formally released this month. We have been preparing a new set of Labelling Manual reference data for this release and hope to have it ready soon.

Once completed, the data will be available on request. We will send out communications regarding this in the coming weeks.

CHANGES TO FORMPAK SUPPORT CENTRE AND WEBSITE

We are pleased to announce the launch of our new [Support Centre](#) and [website](#).

Formpak Support Centre

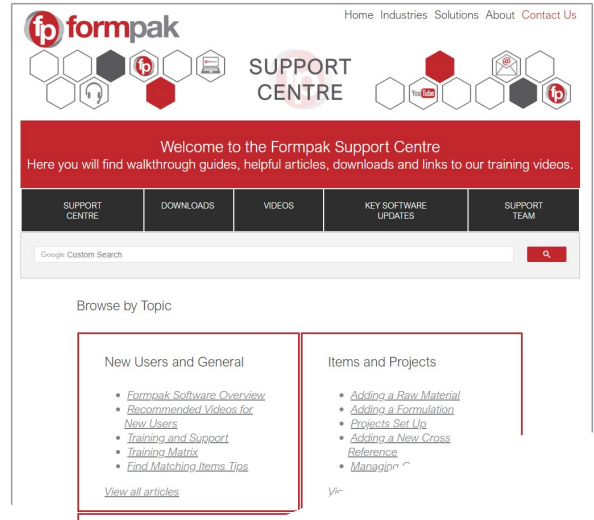
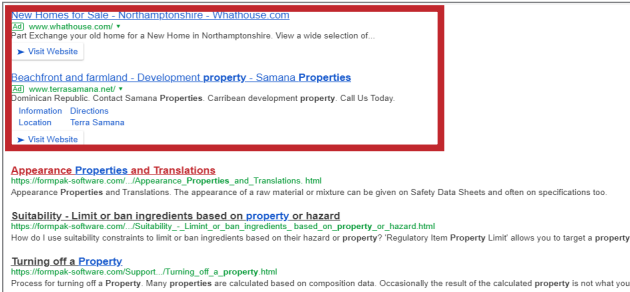
The Support Centre (typically found on the 'Home' screen in the Formpak application) is now hosted directly on our [website](#). This move means the URL for the Support Centre has changed and therefore will not show on the Formpak 'Home' screen. The URL has been updated in the latest version of Formpak. However, any previous version will need to have the URL updated manually. Information on how to do this was included in the latest Tip of the Month, which can be downloaded [here](#).

In addition to the new location we have made several other changes to the Support Centre.



We have given the Support Centre a new look and adjusted the navigation.

Part of the new navigation is the search bar which is now powered by Google Custom Search. This works in the same way as before, but enables a deeper search bringing more search results that appear in a pop up window. As the search bar is powered by Google, there is the possibility that 'Google Ads' may appear above the search results. We are trying to reduce this where possible.



We are also aware that currently some articles listed in the search result are showing a generic title, making it harder to know the topic of the article. We are working on resolving this issue.

We will continue to upload new support articles, making the Support Centre an excellent resource for walkthrough guides, useful articles, downloads and links to YouTube videos.

Formpak Website

The Formpak website has also been updated with fresh content and features. Feel free to have a look [here](#).

The website includes a 'Downloads Page' which showcases content such as our GHS Poster and Technical Insight articles. It also has a new 'Formpak Careers' page to help us attract new talent and continue to grow our team.

Another new feature is the inclusion of direct links to existing customers' websites. The customers featured on the website have given prior permission.

If you would like your company to be included on the website, please email our Sales and Marketing Manager Richard Osborne richardo@formpak-software.com, providing your website URL and current logo.



Thank you for taking the time to read our newsletter.

We would like to wish all of our customers a happy and successful 2020.

Best regards the Formpak Team.

