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Welcome to the Formpak Newsletter. This newsletter will give you the latest Formpak news, updates, and highlights. We will also share some future updates and features we have in development.

FORMPAK NEWS

What a year! 2020 has certainly been bizarre and challenging for everyone. Here at Formpak our UK team have been working from home since early March and whilst we are fortunate to continue working, our current work scenario certainly took some getting used to. We were relieved and thankful that the majority of our customers have also been able to continue working during very testing times. We have missed seeing you at the various industry events throughout the year, and also at our Formpak training days.

Despite the global pandemic we have been delighted by the continued growth of our client base. Throughout the year we have welcomed new customers from across the globe including our first customers in Kosovo and Nepal.



SOFTWARE AS A SERVICE (SaaS)

The largest development project this year has been working on making Formpak available as SaaS. Expect more information by Spring 2021.

CUSTOMER TRAINING PLANS

One of our big topics this year has been to extend and better organize our training. You can access 'Training Plans' <u>HERE</u>. They are designed to help build knowledge and understanding of Formpak. Each plan focuses on a different area of the software and contains links to the relevant training content.



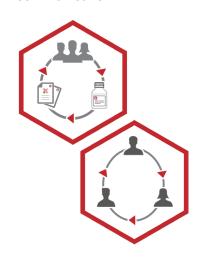
POISON CENTRE NOTIFICATIONS

Some of you know the pain of submitting information to the central portal at ECHA. The time range to manually submit is 45 minutes to 2 hours! We've been working hard to enable Poison Centre Notifications to be generated from Formpak (in IUCLID format). In December we were delighted to see successful submissions, generated from Formpak and pushed into ECHA in under 5 minutes. We are heavily involved in testing and hope to release an initial version in January with this capability. Further improvements will follow, including system to system communication.

PROJECT AND PRODUCT MANAGEMENT

This year we have continued to make improvements across many different areas and especially in project and task management.

We additionally added a new function to catalogue and search for Market Products. You can add market and consumer products to Formpak, add market class, notes and description. Optionally, you can reference your own products to them, plus search and report in the usual ways.



TRANSLATIONS

Recently we added 6 new translations for CLP and GHS documents: Estonian, Icelandic, Gaelic Irish, Croatian, Latvian, Maltese We now have 36 translations available, including all official EU Languages.

Please contact our support team about additional translations. The process is quick and easy with the translations typically available within 24 hours.

CHRISTMAS OFFICE CLOSURE

We close on Thursday 24th December, 4pm and re-open on Monday 4th January at 8:30am (GMT). During this time emails to individuals will not be monitored.

Please send support requests to support@formpak-software.com

MAILING LIST

We send out monthly communications to our customers, if you would like to add a colleague to our mailing list please contact our support team support@formpak-software.com.

We have also been posting more regularly on our Linked In Company page, and invite you to please follow us here.



Merry Christmas & Happy New Year

Thank you for your ongoing business this year, we look forward to working with you next year and beyond. We would like to wish you a Merry Christmas and a successful and hopefully less surreal 2021! *From everyone at*



Tim, Penny, Richard, Victoria, Sarah, Connor, David, and Rachel